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UNITED STATES OF AMERICA POSTAL REGULATORY COMMISSION WASHINGTON, DC 20268-0001

Annual Compliance Report, 2022

Docket No. ACR2022

CHAIRMAN'S INFORMATION REQUEST NO. 9

(Issued February 1, 2023)

To clarify the basis of the Postal Service's FY 2022 *Annual Compliance Report* (ACR), filed December 29, 2022,¹ the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than February 8, 2023.

Service Performance

- 1. Please provide the Operating Plans for each Processing Center with a 3-Digit assignment for mail processing operations in Fiscal Year (FY) 2022; provide the plans in PDF format.
- 2. If the Postal Service is unable to provide the complete version of the Operating Plans for the sites referenced in question 1., then for each facility please at least provide the Critical Entry Times (CET) and Cutoff Time (CT) for all Letter Operations that are critical to the determination of Service Standards. Please include the specific operations listed below as well as any other critical operations.
 - a. 010 Hand Cancellations

¹ United States Postal Service FY 2022 *Annual Compliance Report*, December 29, 2022 (FY 2022 ACR).

- b. 012 Machine Cancellations
- c. 015 Advance Facer Cancellations
- d. 030 Manual Letter Outgoing Primary
- e. 040 Manual Letter Outgoing Secondary
- f. 271 Delivery Bar Code Sorter (DBCS)/Delivery Barcode Input/Output
 Subsystem (DIOSS) Outgoing Primary
- g. 821 DBCS/DIOSS/Mail Processing Bar Code Sorter (MPBCS) Outgoing
 Primary
- h. 825 DBCS/DIOSS/MPBCS Incoming Primary
- i. 826 DBCS/DIOSS/MPBCS Incoming Secondary
- j. 891 DBCS/DIOSS/MPBCS Outgoing Primary
- k. 892 DBCS/DIOSS/MPBCS Outgoing Secondary
- I. 895 DBCS/DIOSS/MPBCS Incoming Primary
- m. 896 DBCS/DIOSS/MPBCS Incoming Secondary
- n. 912 DBCS/DIOSS/MPBCS Delivery Point Sequence (DPS) 1st Pass
- o. 913 DBCS/DIOSS/MPBCS DPS 2nd Pass
- 3. If you are unable to provide the complete version of the Operating Plans for these sites, for each facility please at least provide the CET and CT for all Flat Operations that are critical to the determination of Service Standards. Please include the specific operations listed below, as well as any other critical operations.

- a. 016 Flat Cancellations
- b. 060 Manual Flat Outgoing Primary
- c. 070 Manual Flat Outgoing Secondary
- d. 170 Manual Flat Incoming Primary
- e. 331/461 Automated Flats Sorting Machine (AFSM) 100 Outgoing Primary
- f. 332/462 AFSM 100 Outgoing Secondary
- g. 334/465 AFSM 100 Incoming Primary
- h. 335/466 AFSM 100 Incoming Secondary
- i. 411 Upgraded Flats Sorting Machine (UFSM) 1000 Outgoing Primary
- j. 412 UFSM 1000 Outgoing Secondary
- k. 415 UFSM 1000 Incoming Primary
- I. 416 UFSM 1000 Incoming Secondary
- 4. Please provide a narrative description and timeline for how collection mail that originates and destinates in the same 3-Digit ZIP Code was processed in FY 2022. Please include in the narrative:
 - a. A description of how the operating windows for the cancellation, outgoing primary, incoming primary, and incoming secondary operations impact the timeline for when collection mail is processed and how quickly it is prepared for dispatch.

- b. Information about what time collection mail is ready to be processed in each of these operations and what time the runs generally are started, including responses to the specific questions listed below:
 - i. What time does collection mail need to arrive at an Origin Sectional Center Facility (SCF) to be processed in the cancellation operation on the day it is collected?
 - ii. Please provide the percentage of collection mail that was transported to its Origin SCF in time to be processed in the cancellation operation on the same day in FY 2022? If this information is not available, please explain why.
 - iii. Please describe the operational impediments to overnight delivery of collection mail where the Origin 3-Digit ZIP Code is the same as the Destination 3-Digit ZIP Code.
- 5. Please refer to following tables which contain a list of 248 facilities that had 3-Digit ZIP Code letter assignments in FY 2010 but did not have 3-Digit ZIP Code letter assignments in FY 2022.² Please provide a list of mail processing equipment at each facility at the end of FY 2022 and answer the following questions for each facility:
 - a. Was this facility used for letter mail processing operations in FY 2022?
 - b. Was this facility used for transportation operations in FY 2022?

² See Docket No. N2012-1, Library Reference USPS-LR-N2012-1/16, December 5, 2011, Excel file "16_ZipAssignment_LogicNet.xls;" tab "OD-PlantToCustRpt;" Responses of the United States Postal Service to Questions 1-6 of Chairman's Information Request No. 1, January 10, 2023, question 3, Excel file "3-Digit Destinating Matrix.xlsx."

- c. Was this facility used for delivery operations in FY 2022?
- d. Was this facility used for retail operations in FY 2022?
- e. Does the Postal Service currently own or lease this property?
- f. If this facility was sold, when did the Postal Service sell it and for how much was it sold for?
- g. If this facility was leased, when did the lease end?
- h. If the facility is still operational, what mail processing equipment is currently at the facility?

SPRINGFIELD, MA	LYNCHBURG, VA	ANNISTON, AL	KOKOMO, IN
MIDDLESEX ESSEX, MA	BLUEFIELD, WV	DOTHAN, AL	MUNCIE, IN
NORTHWEST BOS, MA	MARTINSBURG, WV	EVERGREEN, AL	BLOOMINGTON, IN
CAPE COD, MA	HUNTINGTON, WV	MERIDIAN, MS	TERRE HAUTE, IN
PORTSMOUTH, NH	BECKLEY, WV	JOHNSON CITY, TN	LAFAYETTE, IN
SOUTHERN CONN, CT	WHEELING, WV	JACKSON, TN	FLINT, MI
STAMFORD, CT	PARKERSBURG, WV	GRENADA, MS	SAGINAW, MI
MONMOUTH, NJ	CLARKSBURG, WV	TUPELO, MS	KALAMAZOO, MI
KILMER, NJ	PETERSBURG, WV	HATTIESBURG, MS	JACKSON, MI
STATEN ISLAND, NY	KINSTON, NC	GULFPORT, MS	IRON MOUNTAIN, MI
BRONX, NY	HICKORY, NC	LONDON, KY	FORT DODGE, IA
QUEENS, NY	ASHEVILLE, NC	ASHLAND, KY	CRESTON, IA
MID HUDSON, NY	FLORENCE, SC	CAMPTON, KY	SIOUX CITY, IA
PLATTSBURGH, NY	SAVANNAH, GA	PIKEVILLE, KY	CARROLL, IA
UTICA, NY	SWAINSBORO, GA	HAZARD, KY	DUBUQUE, IA
BINGHAMTON, NY	ATHENS, GA	PADUCAH, KY	DECORAH, IA
GREENSBURG, PA	WAYCROSS, GA	BOWLING GREEN, KY	BURLINGTON, IA
NEW CASTLE, PA	VALDOSTA, GA	OWENSBORO, KY	PORTAGE, WI
ERIE, PA	ALBANY, GA	SOMERSET, KY	WAUSAU, WI
ALTOONA, PA	COLUMBUS, GA	ELIZABETHTOWN, KY	LA CROSSE, WI
WILLIAMSPORT, PA	DAYTONA BEACH, FL	TOLEDO, OH	EAU CLAIRE, WI
LANCASTER, PA	PANAMA CITY, FL	ZANESVILLE, OH	SPOONER, WI
READING, PA	GAINESVILLE, FL	STEUBENVILLE, OH	OSHKOSH, WI
SCRANTON, PA	MID FLORIDA, FL	AKRON, OH	DULUTH, MN
SOUTHEASTERN, PA	SOUTH FLORIDA, FL	YOUNGSTOWN, OH	ROCHESTER, MN
CUMBERLAND, MD	FT LAUDERDALE, FL	CANTON, OH	MANKATO, MN
FREDERICK, MD	ST PETERSBURG, FL	MANSFIELD, OH	WILLMAR, MN
CULPEPER, VA	LAKELAND, FL	CHILLICOTHE, OH	ST CLOUD, MN
FARMVILLE, VA	TUSCALOOSA, AL	ATHENS, OH	BEMIDJI, MN
BRISTOL, VA	HUNTSVILLE, AL	SOUTH BEND, IN	GRAND FORKS, ND

DAKOTA CENTRAL, SD	SALINA, KS	PALESTINE, TX	LAS VEGAS, NM
ABERDEEN, SD	INDEPENDENCE, KS	LUFKIN, TX	SOCORRO, NM
PIERRE, SD	HUTCHINSON, KS	WICHITA FALLS, TX	TRUTH OR CONS, NM
MOBRIDGE, SD	HAYS, KS	WACO, TX	LAS CRUCES, NM
RAPID CITY, SD	COLBY, KS	BEAUMONT, TX	CLOVIS, NM
DEVILS LAKE, ND	DODGE CITY, KS	BRYAN, TX	ROSWELL, NM
JAMESTOWN, ND	LIBERAL, KS	VICTORIA, TX	ALAMOGORDO, NM
MINOT, ND	LINCOLN, NE	ALAMOSA, CO	TUCUMCARI, NM
WOLF POINT, MT	NORFOLK, NE	SALIDA, CO	ELY, NV
MILES CITY, MT	GRAND ISLAND, NE	DURANGO, CO	ELKO, NV
GREAT FALLS, MT	MC COOK, NE	GLENWOOD SPRINGS, CO	PASADENA, CA
HAVRE, MT	VALENTINE, NE	WHEATLAND, WY	INDUSTRY, CA
HELENA, MT	ALLIANCE, NE	RAWLINS, WY	MIDWAY, CA
BUTTE, MT	HOUMA, LA	WORLAND, WY	MORENO VALLEY, CA
KALISPELL, MT	LAFAYETTE, LA	RIVERTON, WY	ANAHEIM, CA
FOX VALLEY, IL	MONROE, LA	GILLETTE, WY	OXNARD, CA
CARDISS COLLINS, IL	ALEXANDRIA, LA	SHERIDAN, WY	SALINAS, CA
KANKAKEE, IL	PINE BLUFF, AR	ROCK SPRINGS, WY	NORTH BAY, CA
ROCKFORD, IL	CAMDEN, AR	POCATELLO, ID	STOCKTON, CA
BLOOMINGTON, IL	TEXARKANA, TX	TWIN FALLS, ID	EUREKA, CA
QUINCY, IL	HOT SPRINGS NTL PK, AR	LEWISTON, ID	MARYSVILLE, CA
EFFINGHAM, IL	JONESBORO, AR	PROVO, UT	REDDING, CA
CENTRALIA, IL	BATESVILLE, AR	EAST VALLEY, AZ	BARRIGADA, GU
CARBONDALE, IL	HARRISON, AR	NORTH VALLEY, AZ	SUNSET, OR
CAPE GIRARDEAU, MO	RUSSELLVILLE, AR	GLOBE, AZ	MOUNT HOOD, OR
ST JOSEPH, MO	FT SMITH, AR	SHOW LOW, AZ	SALEM, OR
CHILLICOTHE, MO	WOODWARD, OK	FLAGSTAFF, AZ	BEND, OR
HARRISONVILLE, MO	MCALESTER, OK	PRESCOTT, AZ	PENDLETON, OR
TOPEKA, KS	POTEAU, OK	KINGMAN, AZ	KENT, WA
FT SCOTT, KS	EAST TEXAS, TX	GALLUP, NM	EVERETT, WA
			SOUTH SOUND DDC, W
			OLYMPIA, WA
			WENATCHEE, WA
			PASCO, WA
			FAIRBANKS, AK
			JUNEAU, AK
			KETCHIKAN, AK

By the Chairman.

Michael Kubayanda